



POLITIQUES

Terms and conditions of sales

- 1 - The minimum amount for a regular order is \$35.00 net before taxes.
There may be a service charge of \$10.00 for any orders that are below the minimum required.
- 2 - Please take note that the transport is prepaid for all orders of 500\$ and over before tax. (**Excluding** For all EqoFluids air lines, the transport is prepaid for all orders of \$2000 and over before tax. The prepaid transport does not apply on special items ordered from Tsunami, SMC or all other suppl not being part of regular Airmax program.
A reminder that the politic of non-cancellable, non-returnable and non-refundable still applies to all sp
- 3 - All Airmax products are sold in standard packaging, as indicated in the price list. All items sold in non-standard packaging will be increased by 15%.
- 4 - All orders to be cancelled must be submitted **in writing** to Airmax
- 5 - Should shortages or damaged items occur, please immediately contact our customer service depart order to take the necessary steps for a settlement. All claims must be made no later than 5 days aft receipt of goods. Claims for shortages or damages while in transit are the responsibility of the client must be filed directly against the carrier.
- 6 - All repairs requires a pre-authorization by an Airmax customer service or technical representative. F certain applications our products are subject to severe operating conditions causing premature wear. some cases, it is preferable that user repairs instead of replacong the item. We offer replacement p a range of products. We also offer a repair service. The cost of an estimate is \$20.00 however, if th is repaired, the estimate charge will be deducted from the cost of repair. Freight not included.
- 7 - The design, material, specifications and application criteria of all products sold by Airmax are subject changes without notice.
- 8 - Airmax warrants its products to be free from defects in workmanship and materials under normal op conditions for a period of 90 days after reception date. Airmax will not be held responsible under this warranty if...; the product is used other than in accordance with specifications; the product is subjecte abuse or negligence; damages caused by accident or an unintended use. The liability of Airmax will limited to an exchange, repair or a credit of the defective product. **Please contact a customer serv technical representative to obtain authorization, prior to issuing credit exchange or repair.** Ai shall not be liable or responsible for injuries or damages to persons or property arising from the use (operation of Airmax products. Subject to change without notice.
- 9 - Net 30 days **after billing date.**
- 10 - All prices, termas and conditions on this price list replaces all previous ones. Taxes are not included
All prices are subject to change without notice.